

# YUVA URBAN INITIATIVES

ANNUAL REPORT 2018–19



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ANNUAL REPORT 2018-19

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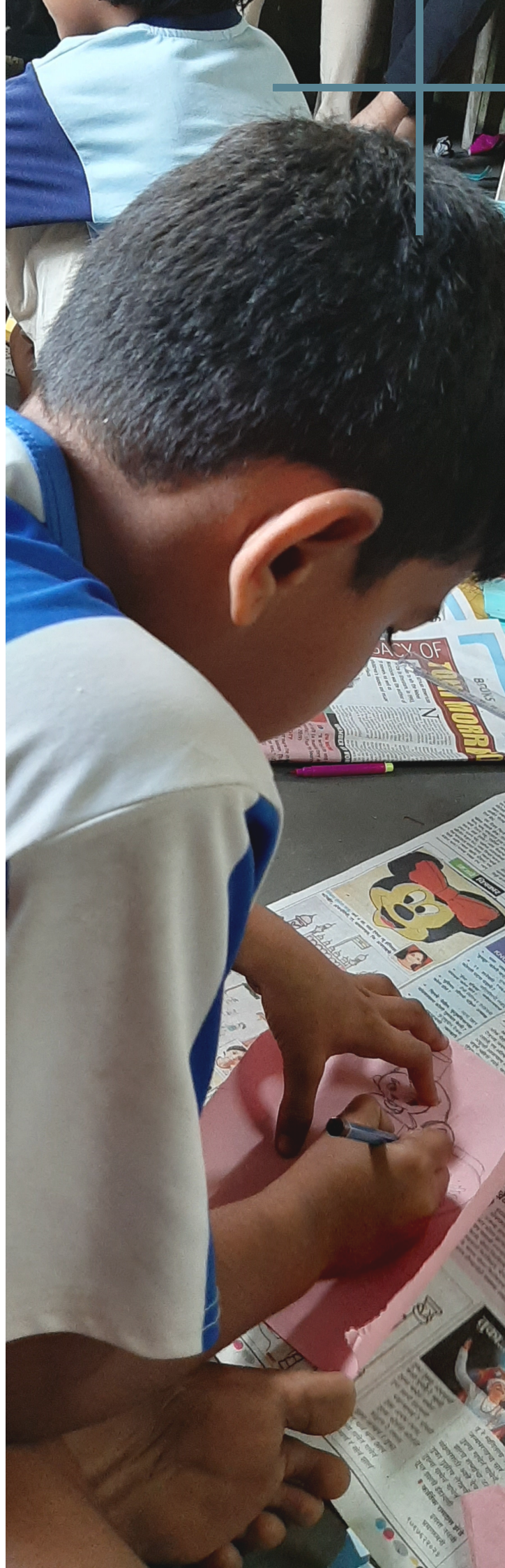
Designed by Shamika Gaokar

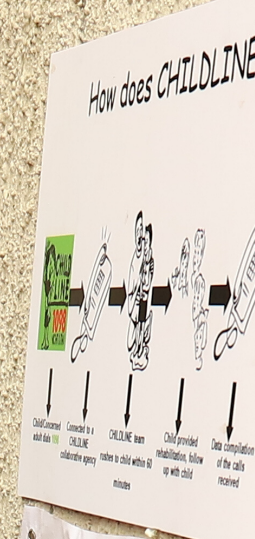
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## CHAIRPERSON'S ADDRESS

I am very pleased to present to you the YUVA Urban Initiatives Annual Report for 2018-19. The report presents our work over the year in brief.

It has been an eventful year for us. Our work on tackling poverty gathered strength across communities we work in. We were able to forge new partnerships while strengthening existing ones and expanding areas of work.

The Childline team took forward its work both in the city and at the Dadar Railway Station, and was able to reach out to children in distress across various locations, leading to work on a range of cases, despite the challenges faced. We handled 700+ cases and built our rapport with key stakeholders to take forward our interventions.

We also expanded our work with corporate partners, working with them across different sites and on different kinds of projects. Be it the efforts to facilitate better health and sanitation practices in communities, or the skilling of youth and women in communities, our emphasis on people's empowerment remained central to our work throughout. The Slum Rehabilitation Authority (SRA) colony at Parel, where we began to work recently, marked our first foray into a newer habitat, helping us better understand the challenges faced so that we could respond with more context-appropriate approaches.

As the year comes to a close, I am filled with gratitude for all the support and guidance we have received throughout the year from our partners, donors and well-wishers. Thank you for your faith in what we do, for this will help us commit more strongly to the human rights framework. I invite you all to read about our work and engage with us, as we look forward to making this world a better place in the coming year.

In solidarity  
**Helen Joseph**  
 Chairperson, YUI Board



# ABOUT US

## YUVA URBAN INITIATIVES

YUVA Urban Initiatives was set up in 2007. Based in Mumbai, Maharashtra, the organisation seeks to confront the growing challenges and inequalities with the rapid and unplanned development of urban spaces. Be it the growth of informal settlements (*bastis*) and inadequate living conditions, the lack of livelihood opportunities, or limited awareness of and access to health and nutrition facilities, YUVA Urban Initiatives adopts an integrated approach to drive change in each case.



## MISSION AND OBJECTIVES

YUVA Urban Initiatives has two key missions:

- > To create cities that are **just, equitable and sustainable**; and
- > To make them a better place for the poor by **enabling access to human rights**

In particular, YUVA Urban Initiatives aims to uphold the rights of the most vulnerable groups in large cities, especially the children and youth. Rooted in our belief in empowerment, **we seek to build the capacities of urban poor communities** to address issues related to the quality of their living conditions and livelihoods. With access to healthcare services still highly inequitable, we endeavour to enable access to aid and medical facilities for the urban poor.



## FOCUS AREAS



Our interventions are geared towards:

### TACKLING POVERTY

Traditionally, the urban poor have been treated as passive recipients of welfare schemes. We aim to empower them through their conscientisation and by helping them form collectives to engage in participatory decision making.

YUVA Urban Initiatives seeks to address the issues stemming from inadequate and insecure housing, faced by about 40 per cent of the city's population. We also engage with the issue of informal livelihoods, which constitute near 90 per cent of the city's working population, yet whose contribution is often undervalued. We also focus on children and youth development, as their conscientisation and development is critical to drive change in society.

### STRATEGIC SUPPORT

With our decades long experience of working on urban issues, we frequently take up consulting assignments, offering strategic support to other organisations in the sector.

# INTERVENTIONS IN 2018-19

## EMERGENCY SUPPORT SERVICES FOR CHILDREN

Since 2008-09, YUVA Urban Initiatives has been partnering on **Childline**, a **24-hour toll-free emergency call service for children in distress** across the country. The project is funded by Childline India Foundation under the Integrated Child Protection Scheme. We respond to emergency calls for direct and indirect interventions such as rescuing children from difficult circumstances, providing assistance for medical and shelter needs, counselling, offering referral support, and so on.

In 2018-19, the Childline team worked across two projects, City Childline and Railway Childline.



### CITY CHILDLINE

#### In Numbers

**526** Cases handled on City Childline

**256** Cases closed

**80+** Awareness sessions

**20** child sexual cases with conviction in two cases

**6** open houses to share information attended by **200** children

#### Coverage area

Dadar to Mahim, Dadar to Mulund, Wadala to Mankhurd

#### Achievements

Developed a good rapport with the child protection system (police, Child Welfare Committee, *anganwadi* workers, non-profits, schools, etc)

#### Challenges

It takes time to resolve cases; often callers provide incomplete information, making followups difficult; systems officials often need support/more awareness on due processes, especially in complicated cases.



## RAILWAY CHILDLINE

### In Numbers

**189** Cases handled on Railway Childline

**168** Cases closed

**38** Awareness sessions

### Coverage area

Dadar Railway Station

### Achievements

Our work has built the Station Director's support and trust, making it easier for us to do more.

### Challenges

It is often difficult to handle children at risk (especially those under substance abuse) and differently-abled children.



## HIGHLIGHT

In February 2017, the YUVA Urban Initiatives (YUI) Childline team received a call about a young boy, working at a repair shop near the caller's residence, missing for two days since being beaten up by the shop owners. The YUI team traced the child after an extensive search. The child, Aman\*, explained how a relative had duped his parents and brought him to Mumbai on the false pretext of education, selling him to the repair shop owners for INR 5,000 and forcing him into child labour. Aman worked in inhumane conditions and the shop owners found a number of ways to harass him, making him starve for days and beating him for no reason. The YUI team followed due processes and an FIR was lodged against the shop owners. Aman gave an official statement narrating his plight. Pursuant to the complaint and statements, the police arrested the shop owners. The matter is sub judice currently. Aman was first placed in a shelter home and later reunited with his family. He is currently enrolled in the local government school in the eighth standard. Leaving the traumatic episode behind him, Aman now aspires to become an interior designer. He remains in regular touch with the YUI team and discusses his plans with them.

\*name changed to protect identity

# EMPOWERMENT AND EMPLOYABILITY TRAINING FOR YOUTH AND WOMEN

## ADOLESCENT GIRLS ENROL FOR TECHNICAL AND LIFE SKILLS TRAINING

**313** Girls completed beauty and wellness course across 18 batches

**119** Sessions held on life skills

**34** Girls employed in parlours

**57** Self-employed

Across Malwani, Bandra and Jogeshwari 313 girls completed a beauty and wellness course in partnership with Godrej through their Salon-i programme, which aims to impart a mix of technical and life skills. Among the life skills focused on were building identity and self-confidence, promoting the growth of safe spaces and countering unsafe community spaces, strategies to avoid violence, and so on. Sessions were also held on self-defence, financial literacy, music therapy, and on constitutional provisions such as the Domestic Violence Act, 2005, and a police station visit was also organised. From January, the project expanded and 6 new centres of work started being planned.

## YOUTH AND WOMEN ATTEND BASIC LIFE SKILL SESSIONS

**870** Women and youth attend leadership training programmes

**180** Sessions held

**80+** Women and youth trained

Classes on basic computer usage, Tally and DTP were held for community youth in Parel (Bhim Nagar and SRA Colony). 37 students enrolled and completed the course within three months. 50 students completed a course on spoken English across Jogeshwari, Malwani and Parel. With the basic life skills gained, the youth will be able to explore more opportunities for learning and employment.



### HIGHLIGHT

Among the girls attending the Jogeshwari Salon-i course, a large percentage had already left their studies midway. However, when they began interacting with the group, many felt encouraged to return to their studies and seek better jobs. Peer influence and sharing sessions helped the girls derive confidence from one another, develop competencies, and re-evaluate decisions taken earlier. Girls from the centre also formed an all-girls group, Nakshatra, to actively discuss and take action on issues faced by girls in the community such as early marriages, catcalling, etc. The group has started taking local action, owning transformation efforts in communities. Looking forward to their interventions in the coming months.

# ENABLING CHANGE IN COMMUNITIES

## SUPPORTING HEALTHY CHOICES FOR COMMUNITIES

YUVA and L&T Realty worked towards better sanitation and hygiene, and the adoption of healthy practices and sustainable waste management approaches across select communities in Parel and Powai. The project also aimed to develop youth capacities by offering basic life skills to help them initiate and drive change in communities. It aimed to create a working group that could take action, going forward, on community hygiene, waste management, access to toilets and water issues. The team reached out to 550 households in Bhim Nagar and SRA Colony, Parel. A youth group, Astitva, was formed, the first such combining youth from both these colonies who did not interact much earlier and had misconceptions about each other.

### Health Camps and Awareness Sessions



#### In Numbers:

**1000+** Outreach

**8** Health sessions

To promote positive health behaviours, health education sessions were held at Tunga Village and Milind Nagar in Powai. Health camps were also conducted with referrals/counselling to hospitals, if needed. Street plays helped reach out to 200+ community members, driving knowledge of good health practices. 300+ community members availed health camp services, such as eye testing, blood test, etc.

## EMPOWERING COMMUNITIES



### In Numbers

**550+** Community outreach

**9** Women's groups formed

In Malwani 9 women groups were formed. Through the year, they focused on their strengthening processes, taking up exposure visits to broaden their understanding of different community-based work. Some of these groups were ladies groups, others were alumni members from Salon-i training, and some others were local groups. The community resource centre (CRC) a safe space for the community for their requirements, was taken forward with the ownership of all these groups. The CRC also developed as a space for e-learning with regular computer usage by the people for their documentation and other efforts. Study circles were regularly held here, and the space became an active one with film screenings, drama workshop, music therapy, etc. In new centres that we seek to set up, we hope to develop it in a similar manner and facilitate people's ownership of these spaces.



### HIGHLIGHT

Regular meetings and interactions helped the community in Parel get together and collectively take decisions on positive practices towards health and sanitation. The medium of street plays also helped connect with the wider community on these issues. With detailed community interventions, many women and youth have adopted the practice of kitchen gardening in their homes. The waste segregation process has begun at Bhim Nagar and SRA Colony, Parel. Women are being encouraged to try composting at home too.

# ORGANISATIONAL DETAILS

## GOVERNING BOARD

NAME	AGE	GENDER	POSITION IN BOARD
Rajendra Babulal Joshi	61	Male	Director
Kavitha Krishamoorthy	50	Female	Director
Nisreen Zafar Ebrahim	55	Female	Director
Helen Anthappa Joseph	66	Female	Director
Lata Narayan	67	Female	Director
Nalini Shekar	55	Female	Director
Archana Shrivastava	54	Female	Director

No remuneration was paid to any board member during 2018–19.

No board member has any blood relation with another board member or with any of the staff members.




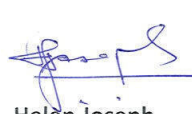

2018– 19 board meeting was held on 22 August 2018 and 22 March 2019.

## STAFF DETAILS






Slab of gross monthly salary (in INR) plus benefits paid to staff members	Male staff	Female staff	Total staff
< 15000	3	4	7
< 30000	1		1
< 50000			

No international travel was taken up by any staff, volunteer, Board Member at the expense of the organisation in the last financial year.

# FINANCIAL INFORMATION

YUVA URBAN INITIATIVES			
CIN: U85310MH2007NPL296526			
BALANCE SHEET AS AT 31ST MARCH, 2019			
(Amount in Rs)			
Particulars	Note No	As at 31st March 2019	As at 31st March 2018
<b>I. EQUITY AND LIABILITIES</b>			
<b>(1) Shareholder's Funds</b>			
(a) Share Capital	3	100,000	100,000
(b) Reserves and Surplus	4	1,009,902	622,303
<b>(2) Non-Current Liabilities</b>			
(a) Corpus Fund	5	255,581	240,011
<b>(3) Current Liabilities</b>			
(a) Other current liabilities	6	1,237,180	1,237,800
(b) Earmarked Funds	7	(1,163,541)	(377,711)
<b>Total</b>		<b>1,439,122</b>	<b>1,822,403</b>
<b>II. Assets</b>			
<b>(1) Non-current assets</b>			
(a) Property, Plant & Equipments			
(i) Tangible assets	8	87	12
<b>(2) Current assets</b>			
(a) Cash and Bank balances	9	949,740	1,599,919
(b) Short-term loans and advances	10	148,995	122,472
(c) Other Current Assets	11	340,300	100,000
<b>Total</b>		<b>1,439,122</b>	<b>1,822,403</b>
Significant accounting policies		2	
The accompanying notes are an integral part of the financial statements.			
<b>AS PER OUR REPORT OF EVEN DATE</b> <b>FOR C N K &amp; Associates LLP</b> Chartered Accountants ICAI Registration No. 101961 W/W-100036		<b>FOR AND ON THE BEHALF OF THE BOARD OF DIRECTORS OF</b> <b>YUVA URBAN INITIATIVES</b>	
 <b>Suresh Agaskar</b> Partner Membership No: 110321		 <b>Lata Narayan</b> Director DIN: 01037356	 <b>Helen Joseph</b> Director DIN: 00394309
Place : Mumbai Date: <b>9 SEP 2019</b>	Place : Mumbai Date: <b>31 AUG 2019</b>	Place : Mumbai Date: <b>31 AUG 2019</b>	



YUVA URBAN INITIATIVES			
CIN: U85310MH2007NPL296526			
STATEMENT OF INCOME & EXPENDITURE FOR THE PERIOD ENDED MARCH 31, 2019			
(Amount in Rs)			
Particulars	Note No	For the year ended March 31, 2019	For the year ended March 31, 2018
<b>Income:</b>			
Grants & Donations	12	506,596	1,361,000
Other Income	13	280,196	39,106
By Donations Towards Earmarked Activities		7,029,803	2,602,806
Less :- Transfer to Earmarked fund		(7,029,803)	(2,602,806)
		-	-
		<b>786,792</b>	<b>1,400,106</b>
<b>Expenses:</b>			
Other expenses	14	399,193	958,016
<b>To Expenses on the Earmarked Activities</b>		7,613,174	2,044,494
Less :- Transfer to Earmarked fund		(7,613,174)	(2,044,494)
		-	-
		<b>399,193</b>	<b>958,016</b>
Surplus/(Deficit) before tax		387,600	442,090
Tax expense:			
Current tax		-	-
Surplus/(Deficit) for the period		<b>387,600</b>	<b>113,542</b>
Significant accounting policies	2		
The accompanying notes are an integral part of the financial statements.			
<b>AS PER OUR REPORT OF EVEN DATE</b> <b>FOR C N K &amp; Associates LLP</b> Chartered Accountants ICAI Registration No. 101961 W/W-100036		<b>FOR AND ON THE BEHALF OF THE BOARD OF DIRECTORS OF</b> <b>YUVA URBAN INITIATIVES</b>	
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## INTERNAL COMMITTEES

### POSH STATUTORY COMMITTEE

YUI's Prevention of Sexual Harassment (POSH) Committee, while drawing from The Sexual Harassment of Women in the Workplace (Prevention, Prohibition and Redressal) Act 2013, applies this policy to women, other genders and men who are employees, volunteers, interns, and consultants of the organisation. The Internal Complaints Committee (ICC) is a gender-neutral investigative committee with an external member who is a lawyer. Over the year, training sessions are held to ensure the setup of an enabling environment, and prevent instances of sexual harassment.

### CHILD PROTECTION COMMITTEE

YUI is committed to the safety and development of children, and all employees, volunteers, interns, and consultants of the organisation are bound to comply with the organisation's Child Protection Policy. The Child Protection Committee aims to ensure regular training of the staff, to ensure safe and enabling spaces for children, and to see that this policy is upheld.

	Complaints received during the year	Complaints disposed off during the year	Cases pending for more than 90 days	Workshops/ awareness programmes conducted for employees	Action taken by the Committee and Management
Annual Report of the ICC 2018-19	0	0	0	1	0
Annual Report of the CPC 2018-19	0	0	0	1	0

# LOOKING AHEAD



YUVA Urban Initiatives has been working with communities across Mumbai in a focused manner, driving transformation with the people's support. In the coming year, we are looking forward to expand our work to the Mumbai Metropolitan Region. We are also keen to expand our work with corporate partners with a keener alignment of objectives. Finally, we are also seeking to expand our presence in schools with our child protection and prevention of abuse modules and experience.



## About YUVA Urban Initiatives

YUVA Urban Initiatives is a non-profit organisation that seeks to confront the myriad challenges and inequalities that have mushroomed with the rapid and unplanned development of urban spaces, and intervene with a holistic and integrated approach to change.



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